Mayor's Advisory Committee on Child Abuse and Neglect

CFSA is beginning to be monitored by the 3rd Round of the Child and Family Services Reviews (CFSR), administered by the Children's Bureau, Administration for Children and Families, U.S Department of Health and Human Services (ACF). The CFSR requires child welfare agencies to review their performance through onsite quality service reviews to ensure that they are meeting the national standards set by the federal government in child welfare practice. Not only is performance tied to federal funding, but the findings are compared to other states and the results are forecasted nationally.

In advance of the actual CFSR, CFSA's Office of Policy, Planning and Program Support (OPPPS) is responsible for preparing and delivering to ACF a "Statewide Assessment" of our functioning. This assessment requires that CFSA examine itself by soliciting and engaging in feedback with internal employees and community stakeholders. Since the Mayor's Advisory Committee on Child Abuse and Neglect (MACCAN) continues to be a strong partner for reviewing and analyzing the District's child welfare system, we are asking its members to provide us with input.

At the upcoming April 28th MACCAN meeting, OPPPS staff will be present to conduct a 20-30 minute discussion with the committee regarding how effectively CFSA responds to community needs and collaborates with community partners

We are asking committee members to take the time to review the federal requirements pertaining to Service Array and Agency Responsiveness, review the questions listed below, and come prepared to share their experiences working with CFSA.

Although the following questions will be discussed on the 28th, if you would like to provide your feedback to the questions below in written form prior to the meeting, please email your responses to jennifer.corbett@dc.gov.

Thank you in advance for your assistance!

Service Array and Resource Development

- 1. How effective is CFSA in ensuring that a complete array of services is accessible and available to children and families in the District?
- 2. Are services sufficient to meet the needs of children and families served by CFSA? For example:
 - Services that are provided to families to enable children to remain safely in their homes reasonable, and do they effectively assist in ameliorating safety concerns (e.g., Parenting, Mental Health, Crisis Services, Domestic Violence Classes).
 - b. Services provided to allow foster children to achieve permanent stability in foster and adoptive placements (e.g., Therapy, Family Finding, Family Engagement, and Transportation).
- 3. Where services are not readily accessible, how effective is CFSA in:
 - a. Identifying and accessing new or comparable services?
 - b. Assisting in the development of existing resources to meet the needs of children and families served by CFSA?

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Agency Responsiveness to the Community

- 1. Does CFSA consistently seek opportunities for meaningful collaboration with consumers, service providers, foster care providers, the juvenile court, and other public and private child and family serving organizations?
- 2. Does CFSA incorporate the feedback and address the major concerns of its collaborative partners and the public in the goals and objectives of practice?
- 3. Are CFSA's services coordinated with services or benefits of other federal or federally assisted programs serving the same population? (e.g., Temporary Assistance for Needy Families (TANF), Medicaid, Child Care, Head Start, Supplemental Nutrition Assistance Program (SNAP), Housing and Urban Development programs and Community-Based Child Abuse Prevention programs).
- 4. What method does CFSA use to share information with MACCAN and do you feel MACCAN is promptly, accurately, and sufficiently informed of CFSA activities and progress? If not, how can CFSA improve in this area?