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| 2017 Commission on Aging Retreat |
| Pathways to Successful Service for the Underserved and Special Needs Seniors |

**D.C. COMMISSION ON AGING’S MISSION**

The District of Columbia Commission on Aging is committed to working with the Office on Aging and in that capacity serves in an advisory role to the Director, Mayor and Council of the District of Columbia. This enhances the delivery of service and provides the best possible resources to support quality of living conditions for senior adults. We will strive to make a difference in the lives of our seniors and to meet their various needs.

**Pathways to Successful Services for the Underserved Senior**

Goal: Enhance and expand the knowledge base, understanding, opportunities and ability to improve or provide quality services for underserved seniors.

Objectives:

* To identify the underserved population and focus on resources and special needs.
* To discuss recommendations and pathways to communicating with underserved senior population.
* To discuss recommendations for better coordination and improvement of service delivery for reaching the underserved population.

**D.C. Commission on Aging Retreat**

**Wednesday, July 19, 2017**

**8:30 a.m. – 3:00 p.m.**

**Presiding – Romaine B. Thomas, Chair, Commission on Aging**

**AGENDA**

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| 8:30 a.m. – 9:00 a.m. | ***BREAKFAST*** |  |
| 9:00 a.m. – 9:10 a.m. | Opening & Introductions | Chairperson Romaine B. Thomas  Commissioner, Ward 5 |
| 9:10 a.m. – 9:20 a.m. | Greetings & Remarks | Laura Newland  Executive Director, D.C. Office on Aging  Hyesook Chung  Deputy Mayor, Health & Human Services  Representative of Mayor Muriel Bowser  Recognition of Councilmembers, Representatives, and Guest  Louis Davis  District of Columbia State Director |
| 9:20 a.m. – 10:00 a.m. | Keynote Address | Honorable Anita Bonds  Councilmember, At-Large |
| 10:00 a.m. – 10:15 a.m. | ***BREAK*** |  |
| 10:15 a.m. – 10:20 a.m. | Overview of Afternoon Activities | Chairperson Romaine B. Thomas |
| 10:20 a.m. – 10:50 a.m. | Pathways to Service | Joseph McCarley  Terrific, Inc. |
| 10:50 a.m. – 11:10 a.m. | Current Communications Strategy | Karen Dorbin  Public Information Officer, DCOA |
| 11:10 a.m. – 11:30 a.m. | Data | Yolanda Lyles/Brian Footer |
| 11:30 a.m. – 12:15 p.m. | ***LUNCH*** |  |
| 12:15 p.m. – 12:45 p.m. | Additional Pathways to Service | Deborah Royster  Chief Executive Officer, Seabury Resources for Aging  Sally White  Executive Director, IONA |
| 12:45 p.m. – 1:45 p.m. | ***BREAKOUT SESSIONS*** |  |
| 1:45 p.m. – 2:00 p.m. | ***BREAK*** |  |
| 2:00 p.m. – 2:45 p.m. | Group Presentations | Breakout Session Facilitators |
| 2:45 p.m. – 3:00 p.m. | Closing |  |